



Press release European Consumer Centre Luxembourg

Luxembourg, 30 October 2023

Wedding Fair in Luxembourg

The coming weekend marks the opening of the Wedding fair at Luxexpo the Box, scheduled for November 4 and 5. The fair will host numerous exhibitors from Luxembourg, Belgium, France and Germany, ready to offer future brides and grooms a dream experience. It's the perfect opportunity for the European Consumer Centre (ECC) Luxembourg to remind a few essential tips to ensure that the happiest day of a bride and groom's life doesn't turn into a nightmare.

1) No right of withdrawal

When you buy at a trade fair, you have no right of withdrawal, meaning you cannot change your mind once you have signed the contract. There are a few exceptions to this rule, but they are limited and complex. You should therefore assume that there is no right of withdrawal for a purchase at a trade fair. **Any contract signed is a definite and final commitment.**

2) Online purchasing

If you are thinking of getting brochures or information documents, but prefer to order online, it is important to be careful. In principle, you have a period of 14 days to withdraw purchases. But this is not the case for **personalised and made-to-measure goods**. This is often the case for products ordered for a wedding, such as a dress designed by a couturier, sweets with your name or initials, or an engraved ring.

1) Cancellations

Sometimes things don't go as planned. It should be noted that contracts with suppliers (caterer, wedding planner, photographer, etc.) remain valid despite a possible cancellation of the wedding. In the event of cancellation, penalties may apply depending on the terms of the contract. So read the contract carefully before concluding.

About us – www.cecluxembourg.lu

The European Consumer Centre GIE Luxemburg (ECC Luxembourg) is part of a network of 29 European Consumer Centres in the European Union, as well as in Iceland and Norway. The ECC-Net also cooperates with the International Consumer Centre in the UK. We inform consumers about European consumer law and assist them in the settlement of cross-border consumer matters. Our services are free of charge. The ECC Luxembourg is financially supported by the European Commission, Luxembourg's Government (Ministry of Consumer Protection) and the Union Luxembourgeoise des Consommateurs (ULC).

Co-funded by the
European Union



Help and advice
for consumers
in Europe
ECC-Net
European Consumer Centre Luxembourg

Press Contact

Cédric Arnasalon, Jurist at [Centre Européen des Consommateurs Luxembourg](#)

Mail: arnasalon@cecluxembourg.lu - Tel.: +352 268 464 603 or +352 621 408 974

Kevin Wiseler, Jurist at [Centre Européen des Consommateurs Luxembourg](#)

Mail: wiseler@cecluxembourg.lu - Tel.: +352 268 464 609 or +352 621 483 917